

2022

SITE COORDINATOR SYMPOSIUM

BACK TO THE FUTURE

FREQUENTLY ASKED QUESTIONS (FAQS)

Below is a list of Frequently Asked Questions pertaining to the 2022 hybrid Site Coordinator Symposium:

What are the dates of the rescheduled hybrid 2022 Site Coordinator Symposium?

- The original dates were Wednesday, February 2 - Saturday, February 5, 2022; with virtual opportunities Wednesday, Feb. 2 - Thursday, Feb. 3, and In-Person opportunities, Friday, Feb. 4 - Saturday, Feb. 5
- The rescheduled dates are Tuesday, June 14 - Friday, June 17, 2022; with virtual opportunities on Tuesday, June 14 - Wednesday, June 15, and In-Person opportunities, Thursday, June 16 - Friday, June 17.

Do I need to re-register for the new dates?

No, the CAN Team will transfer over registrations. Participants will receive a confirmation email from CAN.

What is CAN's Refund Policy?

CAN has a no-refund policy. All paid convening ticket fees can be transferred to the rescheduled Symposium and/or future CAN events.

If I am unable to attend on these dates, what are my options?

CAN is happy to transfer paid fees to a colleague who can attend in your place. Simply send an email to the CAN Support team (listed below) with the new person's First and Last Name and email and we will take care of it! You can also be credited registration fees for future CAN events.

Is registration open for the new dates in June?

Yes! You can access Registration and Convening details here:

<https://www.afterschoolnetwork.org/site-coordinator-symposium>

Additional FAQs on Page 2

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FREQUENTLY ASKED QUESTIONS (FAQS) - CONTIN.

Will there be a Hotel room block available for the new dates in June?

Yes! We are working with the Sheraton Grand on a new room block. Please check our website for updates. We will also email In-Person participants the new link to make reservations once it is available.

What Health & Safety Guidelines is CAN following?

The Health and Safety of our Symposium participants, team, and community are important to us. All In-Person conference participants and sponsors, including CAN Staff, will be required to follow local Sacramento and statewide health and safety guidelines in accordance with the CDC and Department of Public Health.

- Based on current Sacramento County guidelines, everyone is required to wear masks in the SAFE Credit Union Convention Center facility. In accordance with County's recommendations, all employees, volunteers, interns, contractors, and members of the public must wear face coverings when indoors in City of Sacramento facilities, regardless of vaccination status. More information on this policy can be found on the [City of Sacramento homepage](#).
- As the situation evolves, so will our approach and guidelines to keeping you safe. We thank you for your patience and flexibility as we manage this. We ask that attendees check your email and/or our website for Health & Safety Updates and symposium changes.
- Please visit our website for Health & Safety updates at: <https://www.afterschoolnetwork.org/post/health-safety-updates-site-coordinator-symposium>

Who can I contact for support, if my question is not listed or addressed in this FAQ?

You can contact the following Site Coordinator Symposium Support/CAN Staff:

- Melissa Perez, Program Specialist - Communications and Events
 - Email: mperez@afterschoolnetwork.org
- Troy Selvey, Program Specialist - Equity and Quality Initiatives
 - Email: tselvey@afterschoolnetwork.org

We thank you for your understanding, cooperation and partnership.